



The effectiveness of each of these types of communication in a workshop environment of written, non verbal and verbal are verbal could be used to tell customers of problem in example a broken radiator which written is used to write down the problem the customer sign for the fixing of the problem and the replacing of the part due to if the item is replaced with out a clear document of the customer the customer could ~~see~~ see the ~~workshop~~ workshop and get the job done for free this why it is important to use written and verbal, non verbal could be used when a customer does not understand english workers could show the customer the problem and this is where written comes to the customer should understand the price which is ~~is~~ written down on the paper

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